HOPE NC • 5TH ANNUAL

Inclusive Housing Summit

From Policy to Place: Creating Affordable, Accessible and Inclusive Housing

Monday, November 9, 2026

8:00 am	*Registration opens*	**Main Lobby**
8:00 – 9:00 am	*Coffee & Networking — visit the Exhibit Hall*	**Main Lobby**
9:00 – 9:05 am	**Welcome & Opening Remarks**	**Grumman Auditorium**
9:05 – 9:35 am	**HOPE NC: Building Inclusive Communities** Laura Wells, Executive Director, HOPE NC	**Grumman Auditorium**
9:35 – 10:55 am **KEYNOTE PANEL**	**How North Carolina can build affordable, inclusive communities in which people with IDD are part of the broader housing system** **Panelists:** Janneke Ratcliffe, Senior Advisor for Housing Policy to Governor Josh Stein • Kelly Crosbie, Secretary, NC Department of Mental Health, Developmental Disabilities and Substance Use Services **Moderator:** Kelly Friedlander, Director, Community Bridges Foundation Panelist bios and photos on the back.	**Grumman Auditorium**
11:00 – 12:00 pm	*Networking — visit the Exhibit Hall*	**Main Lobby**
12:00 – 1:00 pm	*Lunch*	**Trillium Room**
1:00 – 2:00 pm	**General Assembly Legislative I/DD Caucus Panel: What is the I/DD Caucus and how does it relate to inclusive housing?** **Panelists:** Senator Jim Burgin, Representative Sarah Crawford and Representative Zack Hawkins	**Grumman Auditorium**
2:00 – 2:15 pm	*Break*	
BREAKOUT SESSIONS **2:15 – 3:30 pm • Choose one**		
2:15 – 3:30 pm **SESSION A**	**Patuxent Commons: From Vision to Community — Developing and Launching an Inclusive Housing Model in Maryland** **Presenters:** Steven Isaacson, Community Life Manager, Patuxent Commons • Mark Dunham, Consultant, Kindred Strategies	**Azalea Room**
2:15 – 3:30 pm **SESSION B**	**What is the Community Facilitator role, and why is it needed? HOPE NC residents and Community Facilitators share their experiences** **Community Facilitators:** Collin Flake (North Street) • Alecia Hicks (Grosvenor Gardens) • India Goode (Weavers Grove) **Residents:** Mary W. (North Street) • Jordan B. (Grosvenor Gardens) • Derek Y. (Weavers Grove)	**Bellflower Room**
2:15 – 3:30 pm **SESSION C**	**G House and L'Arche NC: How two NC organizations are providing housing for people with higher needs while creating community ties** **Presenters:** Eric and Barbara Levin, The G House and G Living • Laura Steed, Executive Director, L'Arche NC	**Redbud Room**
2:15 – 3:30 pm **SESSION D**	**Self-direction: A powerful complement to community living** **Presenter:** Besty MacMichael, Chair, Self Direction Coalition of NC	**Windflower Room**
CLOSING SESSION **3:35 – 4:00 pm • All attendees**		
3:35 – 4:00 pm **EVERYONE**	**Putting It All Together: What has life been like in a HOPE NC community over the past year?** **Presenters:** Jacob, Grosvenor Gardens resident • Greg McGrew, parent	**Grumman Auditorium**

Bios for our keynote panelists are on the back.

MEET OUR KEYNOTE PANELISTS

Keynote Panel

How North Carolina can build affordable, inclusive communities in which people with IDD are part of the broader housing system

9:35 – 10:55 am • Grumman Auditorium



Janneke Ratcliffe

Senior Advisor for Housing Policy to Governor Josh Stein

Janneke Ratcliffe joined the office of NC Governor Josh Stein as Senior Advisor for Housing Policy in May 2026, to implement Executive Order 36: Increasing Housing Opportunities for All North Carolinians. A long-time North Carolinian, Ratcliffe is a nationally recognized leader in housing policy and community development finance with a career spanning government, research, nonprofits, and private industry.

Previously, Ratcliffe was VP of the Housing and Communities Division and the Housing Finance Policy Center at the Urban Institute. Ratcliffe's prior public service includes senior leadership at the Consumer Financial Protection Bureau overseeing national efforts to empower consumers with evidence-based financial education. Earlier, as Executive Director of UNC's Center for Community Capital, she guided research on affordable homeownership. Prior to that, she spent a decade at Self-Help. Her early career at GE Capital deepened her expertise in financial systems.



Kelly Crosbie

Secretary, NC Department of Mental Health, Developmental Disabilities and Substance Use Services, NC Department of Health and Human Services

Kelly Crosbie brings more than 30 years of experience leading public systems that support individuals, families, and communities across multiple states, including North Carolina. She currently serves as Assistant Secretary for Mental Health, Developmental Disabilities, and Substance Use Services, and is Director of the North Carolina Department of Health and Human Services' Division of Mental Health, Developmental Disabilities, and Substance Use Services, overseeing the state's community-based system of care. Also, she is serving as Senior Advisor for Supportive Housing Strategy with the North Carolina Department of Health and Human Services.

Over the past 15 years at NC DHHS, Kelly has held several senior leadership roles, including Assistant Director of Behavioral Health and Chief Operating Officer at NC Medicaid. A licensed clinical social worker with lived experience, she is deeply committed to advancing equitable, person-centered care.

Moderated by **Kelly Friedlander**, Director, Community Bridges Foundation

hope
COMMUNITY REIMAGINED

Thank you for attending today's Inclusive Housing Summit!

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